New governance, new processes, new effectiveness in facility management

BNP PARIBAS FORTIS

Needs

— Manage more than 200,000 documents and plans effectively and securely
— Simplify the collection, storage and use of the buildings' technical documentation
— Access the latest versions of the documents rapidly and in confidence

Solutions

— Information analysis & recommendations
— Implementation of governance rules
— Inventory of document collections, cleaning, storage and definition of a classification plan
— Definition of new processes
— Unique definition of required documents and production of a standardized terminology
— Internal support by a team of document controllers

Benefits

Clear processes understood by all

Well defined and accepted roles and responsibilities

Continuous data quality control

Efficiency and confidence regained by project leaders, engineers and maintenance teams